

CONSUMER GRIEVANCES REDRESSAL FORUM

SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,

TIRUPATI

This 24th day of October' 2024

C.G.No.132/2024-25/Kadapa Circle

CHAIRPERSON

**Sri. V. Srinivasa Anjaneya Murthy
Former Principal District Judge**

Members Present

**Sri. K. Ramamohan Rao Member (Finance)
Sri. S.L. Anjani Kumar Member (Technical)**

Between

Smt. P. Ratna, Madakalavaripalli (V),
Gopuram, Badvel (M), Kadapa District

Complainant

AND

1. Assistant Accounts Officer/ERO/Badvel
2. Dy. Executive Engineer/O/Badvel
3. Executive Engineer/O/Mydukur

Respondents

This complaint came up for final hearing before this Forum through video conferencing on 22.10.2024 in the presence of the respondents, complainant remained absent and having considered the material placed by both the parties, this Forum passed the following

ORDER

- 01.** The complainant filed the complaint during the Vidyut Adalat conducted on 04.09.2024 at Badvel stating that she is having service connection SC.No.2622216000711 and it was bill stopped service and it is to be



restored and her name was also wrongly mentioned in the CC bill and it is to be corrected.

02. The said complaint was registered as C.G.No.132/2024-25 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that subsequent to the complaint, the complainant has withdrawn her request for restoration of bill stopped service and correction of her name and further requested for issuance of a new service connection in her name and accordingly new service connection SC.No.2622216001064 was released in her name and at present she wants to withdraw the complaint.

03. Heard respondents through video conferencing. Complainant remained absent. A copy of the letter issued by the complainant was produced by the respondents in which she admitted that new service connection SC.No.2622216001064 was issued on her request and she further submitted that she does not want for restoration of the old service and name correction and thereby requested to close her complaint. The said submission of the complainant in her letter is recorded and the complaint is closed. There is no order as to costs.

04. The complainant is informed that if she is aggrieved by the order of the Forum, she may approach the Vidyut Ombudsman, 3rd Floor, Plot. No.38,



Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.13 of Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 24th day of October 2024.


CHAIRPERSON


Member (Finance)


Member (Technical)

Documents marked

For the complainant: Nil

For the respondents: Nil

Copy to the

Complainant and All the Respondents

Copy Submitted to

The Chairman & Managing Director/Corporate Office/APSPDCL/
Tirupati.

The Vidyut Ombudsman, 3rd Floor, Plot No.38, Sriramachandra Nagar,
Vijayawada-08.

The Secretary/Hon'ble APERC/Vidyut Niyantana Bhavan, Adjacent to
220/132/33/11 KV AP Carbides Sub Station, Dinnedevaram Road,
Kurnool-518002, State of Andhra Pradesh.

The Stock file.

